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PATENT

I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

June 19, 2008  
Date

Alexandra L. Beggs  
Alexandra L. Beggs

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No. : 09/824,852	Confirmation No. : 9969
Applicants : Simon Jacobs et al.	
Filed : April 2, 2001	Attorney Docket No.: 500744.03 (29774/US/3)
Art Unit : 3623	Customer No. : 27,076
Examiner : Beth Van Doren	
Title : ENTERPRISE SCHEDULING SYSTEM FOR SCHEDULING MOBILE SERVICE REPRESENTATIVES	

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**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449. Copies of the non-patent literature references, as required under 37 C.F.R. § 1.98(a)(2), are attached. Copies of the cited U.S. patents will not be submitted herewith in accordance with the waiver by the Office of the requirement under 37 C.F.R. § 1.98(a)(2)(i) for U.S. national patent applications filed after June 30, 2003. Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicant's duty to disclose all information he is aware of which is believed relevant to the examination of the above-identified application, applicant believes that his invention is patentable.

I hereby certify that no item set forth on the attached form PTO-1449 was first cited in a communication from a foreign patent office in a counterpart foreign application, and, to our knowledge, after making reasonable inquiry, no item of information set forth on the attached form PTO-1449 was known to any individual designated in 37 C.F.R. § 1.56(c) more than three months prior to the filing of this Supplemental Information Disclosure Statement.

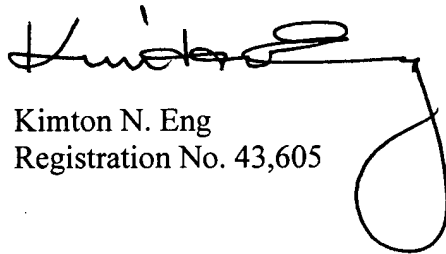
The Examiner is asked to note that the attached non-patent references were cited by the Examiner in the related family member (USAN 09/824,853) in the Final Office Action dated April 10, 2008.

The Commissioner is authorized to charge any fee that may be required, or credit any overpayment to Deposit Account No. 50-1266.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP

A handwritten signature in black ink, appearing to read 'Kimton N. Eng', with a large, stylized loop at the end of the signature.

Kimton N. Eng  
Registration No. 43,605

KNE:alb

Attachments:

Form PTO-1449:  
Cited References (3)

1420 Fifth Avenue, Suite 3400  
Seattle, WA 98101  
Telephone (206) 903-8800  
Facsimile (206) 903-8820

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